THE TRANSFORMER





ISSUE 3 - 6 NOVEMBER, 1994 A GREAT WAY OF SHARING QUALITY CROSSTELL INFORMATION

USAFLGT'S PERSPECTIVE

by BRIGADIER GENERAL MIKOLAJCIK

I am extremely pleased to see the "Transformer" being distributed to our transporters worldwide. As a former wing commander, I've witnessed first hand the successes realized when we allow our people to think about, experiment with, refine, and implement their ideas. Believe me, the idea of empowerment works, and we must use every medium and every chance offered to us to spread the wealth of ideas from base to base, command to command, Air Force-wide. Be a part of this cross-tell and contribute your ideas.

We know that our success revolves around the spirit of teamwork, and our fullcourt press into the quality era is no different. Sharing our ideas on how to run our traffic management, vehicle operations, vehicle maintenance flights, and aerial ports more efficiently is a necessity in light of today's downsizing and budget reductions. Remember what General Cromwell said, "We are out of money, now we must think." When we can't think for ourselves and do what's smart, then we have to face the fact that someone else is going to do our thinking for us and tell us how to do it!

Your roles as transporters are extremely important. Whether it be in an aerial port, a transportation squadron, or one of our many small detachments across the globe, your individual contributions count towards this team's success. On a daily basis, hundreds of you are deployed around the world supporting contingencies and humanitarian relief efforts. If you take a few minutes to think about transportation's impact on your base, you will realize that very few people, if any are <u>not</u> impacted by transporters. If there are any doubters, look at it this way--household goods don't pack themselves; people don't flap their arms and travel to their destinations; vehicles don't fix or drive themselves; and cargo doesn't just jump in boxes and magically appear at the depots for repair. You may not be on CNN or in USA Today or on the nightly news, or even in the base paper, but you are a vital link in America's lifeline to freedom around the world--you are unsung heroes! It's you that moves the force. Be proud of your jobs and your contributions to this country's freedom.

As the new guy on the block, I'm being deluged every day with concepts and ideas that are new to me. But everywhere I turn, on my staff, at the MAJCOM's, and while visiting you at the units, I see a proud and dynamic group that is eager to move forward and make this a better Air Force. I am proud to be part of your team.

Brigadier General Mikolajcik

"A GREAT WAY OF SHARING QUALITY CROSSTELL INFORMATION"

The purpose of "THE TRANSFORMER" is to provide all Air Force transporters a chance to see what their counterparts are doing in the quality arena. It is a product of an Air Force Wide Transportation Process Action Team whose mission was to find a way to communicate quality crosstell information to all transporters. This service is only one part of a three part process to gather crosstell and then pass it on to all transportation organizations/units. We encourage that you make copies and pass them on to all personnel in your organization "THE TRANSFORMER" will be distributed on a quarterly basis. If your unit personnel would like to contribute please contact your MAJCOM/Organization POC (POCs are listed at the end of this document). If you have a good idea share it!



NEW HOME FOR THE TRANS-**FORMER** The office responsible for the management of the crosstell program has transferred from HQ AFIA/MIL to HQ LGT with delegation to the Joint Personal Property Shipping Office-San Antonio, Texas (JPPSO-SAT). Your crosstell inputs for this issue are greatly appreciated. Crosstell articles will continue to be posted to the AFQI Transportation Conference Bulletin Board Service The E-Mail address for submitting crosstell articles to JPPSO-SAT is xtell@ippso.rnd.aetc.af.mil. The site administrator is Major James M. Lyon, at DSN 954-7255/7254. As an invitation for all organizations, you are urged to continue submitting input to your MAJCOMs for the TRANSFORMER, a product of the Air Force Director of Transportation's Quality Crosstell Program. Any information you feel is of interest to Air Force Transporters can be published in the quarterly editions.

HOW TO SUBMIT A TRANS-PORTATION CROSSTELL The

crosstell can be a quality initiative, better ways, lessons learned, PAT results, etc. A Perform Fil Software application file of the same format can be downloaded from the Air Force Quality Institute's Bulletin Board Service (DSN 493-5802) Transportation Crosstell Conference File section. You can also get a copy by contacting your MAJCOM POC (listed below). The crosstell you originate has to be an action that has had some results, positive or negative. Once you complete the crosstell form (hard or electronic copy) contact your MAJCOM POC for further directions. We encourage your participation and ask that you make copies of "The

TRANSFORMER" as well as the Transportation Crosstell Form and distribute them throughout your unit.



Process Improvement Team's (PIT) Review of the Patriot Tiger Aerial Port **Employment Exercise (AFIA FMR** Crosstell). Patriot Tiger is an AFRES run exercise based at Westover ARB in Massachusetts. The purpose of the exercise is to train Air Reserve Air Transportation specialist in the operation of an aerial port in a bare base environment. Training includes contingency fixed aerial port and survivability operations to include buddy care, chemical warfare task qualification training, weapons handling, and attack response. In addition, participants live and work in a bare base environment to include "tent city" billeting. The exercise duration is two weeks. The purpose of the PIT was to review and determine if the training provided is focused, structured, and concentrated to achieve the most comprehensive training in a two week period. The PIT consisted of experienced Patriot Tiger Commanders and Senior NCO's as well as those who supported but not yet directly participated in this exercise. The exercise challenges and trains air transportation specialist in operating an aerial port in both an austere and hostile environment. The exercise focuses on actual hands-on bare base aerial port operations. The exercise provides a comprehensive training platform for air transportation bare base operations. The PIT's review indicated a need for checklist development, middle management training, inclusion of end of tour reports, need for increased wide body loader training, night time operations, and outsized/unique cargo loading and off loading. In addition, the PIT recommended the use of the MILES gear for conducting perimeter defense exercises. Patriot Tiger provides realistic contingency bare base operations training/experience to AFRES air transportation specialist. Personnel are better prepared to operate and survive in a worse case scenario contingency. It also provides AFRES personnel with a comprehensive two week hands on training which they would not other wise be able to receive. A copy of the Patriot Tiger Review PIT meeting minutes can be found in the AFQI BBS Transportation Crosstell Conference File section (TIGER.RPL) Major Bremmer, 32 APS, DSN 277-8220, Pittsburg IPA, PA.

COMBAT READINESS & RESOURCES



Metrics for Transportation **Employment Readiness (AFIA FMR** Cross tell). After the Desert Shield/Storm operation, the squadron gathered all participating members to gather lesson learned information. The group concluded the lack of trained transporters hindered our mission in surviving and operating in a hostile environment. It was deemed essential to deploy on a mission with trained personnel. The participants were asked to rank order those areas that would insure transporters were able to survive and operate. The areas included Chemical Warfare Training, Combat Arms, Combat Essential Vehicle training, and self Aid Buddy Care. In addition, the group

concluded all deployment eligible personnel would be trained in these areas. Each training area was weighted to provide an overall status of the metric. After initial identification of deployment eligible personnel (95 percent of squadron military personnel) it was discovered that only 60 percent of the squadron satisfied the group's "go to war" criteria. A time table was established and instructors trained. Within six months 90 percent of the deployment eligible personnel were trained. Training in combat essential vehicles was expanded to include other vehicles not listed in the SORTS guidance. This was based on squadron personnel experience during "Air Head" and "Blue Ball Express" operations during Desert Shield/Storm operations. This metric is published on a monthly basis and is part of the squadron's monthly "How-Goes-It" report. This report is distributed to all squadron levels as well as the LG staff and management. Metrics were also developed for contingency operations deployments. Personnel deployed during subsequent contingencies indicated that they were better prepared to operate in a hostile environment. Supported commanders will be able to count on 375th Transporters to operate in any given situation. A copy of this metric can be found in AFQI BBS (DSN 493-5802), Transportation Conference's file section. CMSgt "Will" Williamson, 375TRNS/LGTX, DSN 576-3449, Scott AFB, IL, E-Mail:TRGTX05.WING@WING.SAF. AF.MIL



TRANSPORTATION CROSSTELL **BBS NOW AIR FORCE QUALITY INSTITUTE'S NEW FEATURE** In an effort to expand the type of crosstell information, we have added trans-portation publication articles. These articles can be found in the "Transportation Crosstell Conference", Conference #8, file directory. To read these articles you'll need a copy of the Replica electronic document viewer file(VIEWER.EXE). This file can also be found in the conference's file directory. The viewer is freeware. However, you'll need at least the Window's 3.0 or higher application. To get access to the AFQI Transportation Conference Bulletin Board Service (BBS) you'll need a modem for your computer. To become a member of the BBS, use your computer modem and dial DSN 493-5802. After connection, you will have to complete an electronic application. This application is used to validate that you are who you say you are. Normally, validation only takes a day or so. Once validated you can access the BBS. Make sure, after you sign in, you join the "Transportation Crosstell Conference", conference #8. There are presently over 100 Air Force transporters registered. Do some BBS exploring and join your fellow transporters TODAY!!!

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